

ELECTRONICS SUPPORT TECHNICIAN

We are looking for a technician who is passionate about providing exceptional customer service. An electronics hacker at heart. As a key member of our support team you bring a diverse set of hardware, software and troubleshooting skills. In this position you help us to install and maintain our innovative new product offering for the commercial real estate industry. We are looking for someone passionate and curious about technology and has an interest in the Internet of Things (IoT).

Responsibilities

- Must live in Ottawa.
- Performs equipment installations and relocation as required.
- Provide first level technical support of existing systems on customers sites and remotely.
- Responsible for the on-going maintenance, testing and resolution.
- Responsible for troubleshooting, configuration, administration and set up of the solution.
- Ensures all inquiries and problems are handled in a courteous and professional manner.
- Displays good problem solving and communication skills.
- Develop and ensure maintenance of the physical inventory and database of all hardware, software, equipment and parts.
- Maintain business and technical competence through ongoing research and education.

Qualifications

- Must be able to work nights and weekends and be able to travel globally.
- Must be team orientated with the ability to work independently and from home.
- A reliable vehicle is a must.
- Community College diploma in Computer Science or equivalent.

Skills

- Knowledge of electronics, electronic devices, microcontrollers, Raspberry Pi
- Some knowledge of networking, wireless, RF devices an asset
- Some knowledge of software such as python and java script an asset
- Knowledge of M2M or IoT an asset

Please send email to explain how you fit this role and your resume to jobs@utilive.com